





Platform



752

City-wide sustainable energy managements systems

People

167



1,700 planned eBikes



580 eBikes operational



2,400 smart lampposts upgraded with sensors



253

299 e-charge

Place



5,614,780 kWh per

kWh per year reduction in energy in 3 cities



# Building resilience through smart technology

- The technological innovations and approaches from Smart Cities can help us make cities more resilient, through:
  - Evidence based decisions using data insights
  - Digital tools to support and maintain connection among communities
  - Low carbon technology to help mitigate the impact on climate change, reduce our footprint, optimise the way we use our resources (energy, water, food)





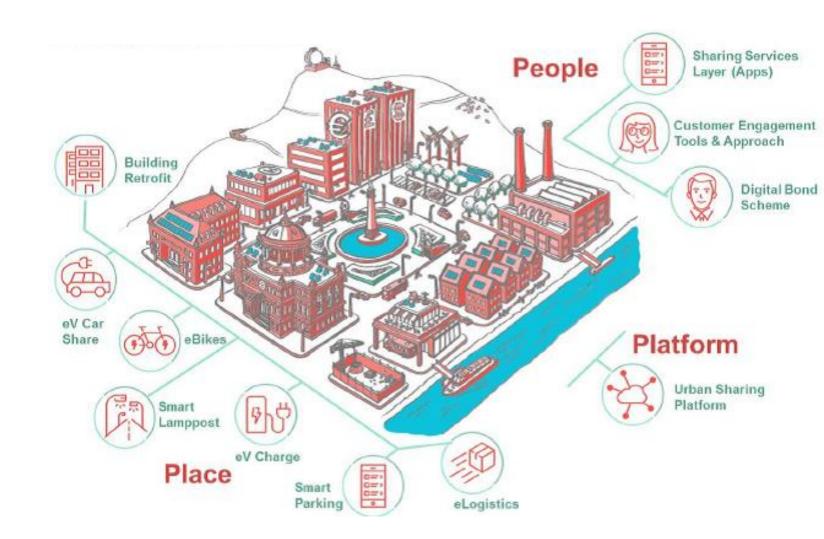
## Putting a recovery lens on Sharing Cities measures

Digital Engagement and behaviour change – the Digital Social Market

**Street sensors** – Smart lampposts, air quality and parking sensors

**Energy efficiency** - building retrofits and sustainable energy management systems

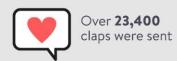
**Digital districts** – smart local neighborhoods









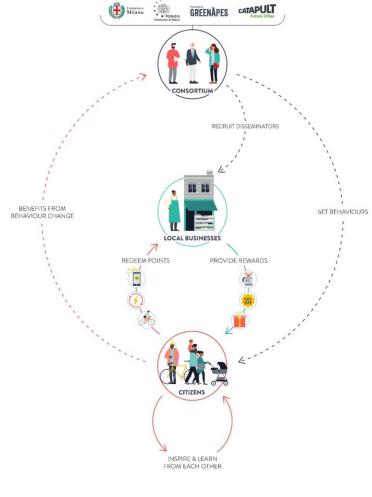




#### SharingMi Platform:



#### DSM Framework:



SharingMi promotes solutions for more sustainable lifestyles by rewarding the citizens of Milan for their positive actions that contribute to improving the city.

#### Localisation

SharingMi convenes an online community of users passionate about city-wide sustainability-focused issues. It incentivises and rewards users for sharing stories and participating in city challenges.

#### Onboarding

The team has co-defined a comprehensive service and onboarding proposition for Sharing Mi which includes a suite of printed and digital brand assets, a VIP testing group, a social media strategy, organisation and participation in promotional and launch events, recruitment of local businesses.

#### Maintenance

The team has sought to establish a long-lasting community which reinforces the benefits of sustainable behaviours, applies gamification through user challenges, peer-to-peer knowledge exchange, promotion and support of city policies and events such sustainability week, design week, plastic reduction and mobility week - the platform animates citizens via a group moderator who spreads up-to-date news.

## Business Model & Governance

SharingMi is led by Poliedra and the Municipality of Milan, with the subcontracting of the technical components (the platform) to greenApes / NEU and the support of local WP2 partners and Future Cities Catapult.

#### **Consortium Partners**

SharingMi is led by Poliedra – Politecnico di Milano, powered by greenApes and supported by Future Cities Catapult, NEU and the Municipality of Milan.

#### **Stakeholders**

The Municipality of Milan, Citizens & Citizen Interest Groups, Local and Online Businesses and Corporate Partners.

#### **Target Audience**

Citizens of Milan and local businesses that promote sustainable goods and services.



## Finding New Purpose During COVID-19



## SharingMi resta a casa

La community di SharingMi resta a casa e ci racconta queste eco-settimane grazie a una nuova sfida!

Leggi di più



### SharingMi resta a casa con Legambiente

SharingMi resta a casa in compagnia di un amico speciale: il nuovo utente LegambienteMi!

8/4/20

Leggi di più

## **Optimizing Energy Systems at scale**

## COVID-19 has transformed the way we use our buildings – commercial, public, and residential.



Install energy efficient measures in existing public, social and private building stock. This can link to other solutions like the integrated energy management system to optimise energy performance.



### Digital Community Engagement

Shift perceptions and change behaviours towards sustainable smart city services through rewards in exchange for continued and improved citizen engagement.



An advanced controls system and interface that integrates and optimises performance of energy assets in a district to support sustainable energy management.



